

## Hotel Kiosk Check-In for Truck Driver

<b>Use Case 1</b>	Truck driver checks into hotel.
<b>Actor</b>	Truck driver
<b>Use Case Overview</b>	Truck driver wants to print paperwork that is waiting for him while checking into hotel.
<b>Trigger</b>	Driver checks into hotel.
<b>Precondition 1</b>	Truck driver has made a reservation in advance.
<b>Precondition 2</b>	Employer has sent paperwork to be printed.

### Basic Flow: Truck driver checks into hotel

<b>Description</b>	This scenario describes the situation where only login, verification and printing are required. This is the main success scenario.
<b>1</b>	Truck driver enters hotel lobby.
<b>2</b>	Truck driver logs into kiosk.
<b>3</b>	Truck driver verifies room reservation.
<b>4</b>	Truck driver verifies payment information.
<b>5</b>	Truck driver is notified that paperwork is waiting to be printed.
<b>6</b>	Truck driver chooses to print paperwork.
<b>7</b>	Room key and room number are provided.
<b>Termination outcome</b>	Truck driver is checked into hotel with room key and room number and has paperwork from employer.

### Alternative Flow 2A: Truck driver cannot get logged into kiosk

<b>Description</b>	This scenario describes the situation where the truck driver cannot get logged into the kiosk.
<b>1</b>	Truck driver account cannot be found.
<b>2</b>	Front desk attendant helps truck driver find account.
<b>Termination outcome</b>	Truck driver is successfully logged into kiosk.

### Alternative Flow 3A: Truck driver needs to change room reservation

<b>Description</b>	This scenario describes the situation where the truck driver's room reservation is not accurate or needs to be changed.
<b>1</b>	Truck driver reviews room reservation and determines it needs to be changed.
<b>2</b>	Truck driver changes the room reservation.
<b>Termination outcome</b>	Truck driver was able to change room reservation.

### Alternative Flow 4A: Truck driver needs to change payment information

<b>Description</b>	This scenario describes the situation where the truck driver's payment information needs to be updated.
<b>1</b>	Truck driver reviews payment information and determines it needs to be changed.
<b>2</b>	Truck driver changes payment information.
<b>Termination outcome</b>	Truck driver is able to change payment information.

**Alternative Flow 6A: Truck driver does not choose to print paperwork immediately**

<b>Description</b>	This scenario describes the situation where the truck driver chooses not to print the paperwork during check-in.
<b>1</b>	Truck driver chooses not to print paperwork immediately.
<b>2</b>	Truck driver completes check in.
<b>3</b>	Truck driver returns to kiosk.
<b>4</b>	Truck driver logs into kiosk.
<b>5</b>	Truck driver prints paperwork.
<b>Termination outcome</b>	Truck driver is able to print paperwork at a later time.