

Hotel Kiosk Check In for Truck Driver

Use Case 1	Truck driver checks into hotel
Actor	Truck driver
Use Case Overview	Truck driver wants to print paperwork that is waiting for him while checking into hotel.
Trigger	Driver checks into hotel
Precondition 1	Truck driver has made a reservation in advance
Precondition 2	Employer has sent paperwork to be printed

Basic Flow: Truck driver checks into hotel

Description	This scenario describes the situation where only login, verification and printing are required. This is the main success scenario.
1	Truck driver enters hotel lobby
2	Truck driver logs into kiosk
3	Truck driver verifies room reservation
4	Truck driver verifies payment information
5	Truck driver is notified that paperwork is waiting to be printed
6	Truck driver chooses to print paperwork
7	Room key and room number are provided
Termination outcome	Truck driver is checked into hotel with room key and room number and has paperwork from employer.

Alternative Flow 2A: Truck driver cannot get logged into kiosk

Description	This scenario describes the situation where the truck driver cannot get logged into the kiosk.
1	Truck driver account cannot be found
2	Front desk attendant helps truck driver find account
Termination outcome	Truck driver is successfully logged into kiosk

Alternative Flow 3A: Truck driver needs to change room reservation

Description	This scenario describes the situation where the truck driver's room reservation is not accurate or needs to be changed
1	Truck driver reviews room reservation and determines it needs to be changed
2	Truck driver changes room reservation
Termination outcome	Truck driver was able to change room reservation

Alternative Flow 4A: Truck driver needs to change payment information

Description	This scenario describes the situation where the truck driver's payment information needs to be updated
1	Truck driver reviews payment information and determines it needs to be changed
2	Truck driver changes payment information
Termination outcome	Truck driver was able to change payment information

Alternative Flow 6A: Truck driver does not choose to print paperwork immediately

Description	This scenario describes the situation where the truck driver chooses not to print the paperwork during check in
1	Truck driver chooses not to print paperwork immediately
2	Truck driver completes check in
3	Truck driver returns to kiosk
4	Truck driver logs into kiosk
5	Truck driver prints paperwork
Termination outcome	Truck driver was able to print paperwork at a later time